



Career Opportunities

Manager, International TPA Services

CMN Global Inc. (www.cmn-global.com), a Europ Assistance Group company (www.europ-assistance.com), is a global firm with over 7,000 employees. CMN has been in Markham area for over 10 years, and serves international health insurance companies by managing medical treatment provided in the US and Canada.

CMN provides medical case management, claims processing and manages its own PPO network to discount US medical claims and has grown from 40 employees in 2005 to over 200 currently. Providing excellent service and communication to our clients is crucial to our customers' success.

CMN invests in their staff; see a list of some of the benefits that we provide our staff:

- Comprehensive group benefits plan
- Group RRSP
- Recently implemented wellness plan
- Free parking

With the growth that CMN is experiencing, there is a requirement for another **Manager, International TPA Services** to work with our international providers.

Please see us at www.cmn-global.com to see how we help patients, reduce health costs and maintain a strong employee culture.

Responsibilities:

- Responsible for managing relationships with providers, other TPA's and carriers.
- Responsible for offering deep expertise to the claims and enrollment process including building systems and improvement processes, providing inputs to IT for further developments/automation.
- Responsible for the end to end management of all third party relations.
- Key contact for interpretation of contract terms and conditions.
- Develops excellent relations with third party organization.
- Utilizes problem solving skills and negotiating techniques to resolve conflict issues.
- Works in a team environment to ensure support of others based on work loads, knowledge/expertise and previous experience.

Nbr of pages 2 Page 1

October 12, 2011

Qualifications:

- Minimum 5 years of relevant health care and/or insurance experience.
- Superior oral and written communication skills.
- First hand knowledge of international health claims and enrollment process.
- Excellent computer skills.

Assets:

- Experience in Insurance industry.
- Experience in Travel or Major Medical industry.
- Experience with United States Medical system.
- Ability to speak multiple languages – primarily French and/or Spanish.

If this describes your skills, please apply by submitting your resume with cover letter explaining why you are interested in this position to: **hr@cmn-global.com**. Please indicate the job title **Manger, International TPA Services** in the subject line or fax your resume to: **905-669-2318**.